

ERfC Policies & Procedures

Before & After School Centers - Afterschool Adventures - Vacation Destination

ERfC welcomes children of all ethnic and socioeconomic backgrounds to attend and does not discriminate on the basis of gender, race, religion, income, national origin or ethnic background, or disability (physical or mental).

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COMPLETING ENROLLMENT IN AN ERfC OUT-OF-SCHOOL-TIME PROGRAM CONSTITUTES AN UNDERSTANDING THAT YOU HAVE READ, UNDERSTAND, AND WILL ABIDE BY THE POLICIES * LISTED AS FOLLOWS:

Typical out-of-school-time participation includes the following expectations of all children:

- Follow staff directions and requests, and remain with their group/team at all times
- Make their best effort to cooperate with other students, staff members and volunteers
- Respect the property of Enfield Public Schools, ERfC, and other students
- Use the restroom facilities on their own and be able to recognize their own bathroom needs without prompting

SECTION I. ENROLLMENT POLICY

ERfC makes every effort to accommodate all children's needs and expects that parents or guardians provide the information that helps us in our best effort to meet those needs.

Enrollment in all ERfC out-of-school-time programs requires:

1. A complete enrollment application for each child.
2. A current **CT State Early Childhood Health Assessment Record** (parts 1 and 2) for each child. **The health record must satisfy the Connecticut Office of Early Childhood licensing requirements, and include a TB screening assessment.** Additional forms may be needed to address medical conditions such as asthma or allergies. Refer to Section VII Health & Safety for more information.
3. A non-refundable \$25 deposit is required when enrolling into the before & after school programs (will be applied to first month's fees if enrollment is completed).
4. Payment of fees, or enrollment into Tuition Express auto-pay, is required before starting. Please see Section II Financials for more information.

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ERfC Before & After School Centers are licensed by the Office of Early Childhood. To ensure compliance with state licensing regulations, all enrollment applications will be reviewed and approved by ERfC's licensing department, including review and sign-off by our health care consultant. Students may not begin program until the review process has been completed and a start date has been confirmed by the registrar.

Processing an enrollment application requires a MINIMUM of five business days to complete and may take up to fifteen (15) business days, depending upon the student's health care needs.

SECTION II. FINANCIALS

Payments: Payments are accepted through the MyProcure parent portal found on the ERfC website at www.ercinc.org. Payments are also accepted in person at our administrative office, by mail, or by telephone. Payments are not accepted at any Center.

Payment of fees is required for any student to begin any program. For the before and after school program, payment for all remaining weeks of the current month is required for a student to start, OR enrollment into Tuition Express auto-pay. Tuition Express automated payments allow your center fees to be automatically deducted, either weekly or bi-weekly, from your bank account or bank card. Please request the enrollment form through the ERfC office.

All fees for Afterschool Adventures and Vacation Destination must be paid before starting.

Fees & Statements

If required to pay the \$25 registration fee, it will be applied toward your first month's fees.

Before & After School Center fees are posted on or about the 15th of each month for the following month. A calendar of billing periods is available on the ERfC website or by contacting the registrar. **If not enrolled into Tuition Express**, statements are emailed from MyChild@erc.us to the email address you provided upon registration. It is suggested that you add this email address to your contact list and that you regularly check for messages. **Statements will be mailed if requested.**

Customers may log into MyProcure through the parent payment portal on the ERfC website to view their account ledger and view and print reports for any billing period, including year-end tax statements.

If NOT enrolled into Tuition Express auto pay fees are due in full by the 25th of the month, for the following month (i.e., October's center fee is due in full on September 25th). ERfC is not responsible for statements not received and fees are due even if a statement was not received. Parents may view their account balance at any time through MyProcure.

Tuition Express: Tuition Express weekly payments are pulled on Fridays and applied to the following week. Payments may take up to three business days to post to your bank or card account. **Payment declines are assessed a \$10 fee for EACH occurrence.**

Past Due Accounts: Accounts not enrolled in auto-pay are past due if not paid by the 1st of the month. Past due accounts will be assessed a finance charge of 1% per month (12%/Yr) until paid in full.

Children with 14-day past due accounts (accounts not paid by the next billing cycle) may be removed from the center rosters until the account is brought current. Children who have been suspended for a past due account may not return to the center until a return date has been confirmed by the registrar.

Financial Assistance: ERfC provides before and after school rates on a sliding scale for those families who qualify. No student is refused into CCLC funded programs due to financial reasons. Financial assistance is not available for Afterschool Adventures.

All applicants must apply for financial assistance to receive a subsidized fee by completing the ERfC Financial Assistance Form. ERfC reserves the right to re-qualify any applicant receiving financial assistance at any time. Failure to provide complete proof of income or other requested information needed to qualify may result in the denial or revocation of financial assistance.

CARE 4 KIDS AND MILITARY FEE ASSISTANCE SUBSIDIES

ERfC is a Care 4 Kids and Child Care Aware of America provider. **You must have a current Care 4 Kids Care Certificate or current CCAoA award letter naming ERfC as your provider for your child to start at any ERfC Center.**

Please contact the ERfC Administrative office for additional information about using these subsidy programs.

CREDITS, WITHDRAWAL & REFUNDS

No credit is given for unattended days for any reason, including illness, vacation, or dismissal from program. No credit is given for weather-related closings.

Withdrawals: You may withdraw your child from the center at any time. **We ask that you notify the ERfC Administrative Office by phone or email with notification of withdrawal.**

Refunds are given only in the event that a student has not started the program. There is no pro-rated fee for students who begin an Afterschool Adventure activity after the regularly scheduled start date, for any reason.

Payments made through Tuition Express will be refunded in the same manner as was paid and will typically take up to three days to appear in the bank or card account.

Payments made with cash or checks will be refunded by company check, made payable to the account primary payer and will be mailed to the account address on file. This process may take up to five (5) business days. No cash refunds are given at any time.

SECTION III. OPERATING & COMMUNICATIONS POLICY

ERfC Before School Centers are open from 7am until the start of the school day, Monday through Friday, each week of the school year that school is open. If school is delayed by Enfield Public Schools, the center has a corresponding delay in opening. If school is canceled by Enfield Public Schools, the center is closed until schools are reopened.

Parents and guardians are responsible for signing their child in upon arrival each morning and signing their child out at the end of each day. Parents and guardians must have valid photo ID to identify themselves to ERfC and Enfield Public School staff when in school buildings or on school grounds. No child is signed out to an unidentified adult.

Parent/Guardian Contact Information

Enrollments are complete when they include: contact information including parent/guardian home, cell and work phone numbers, email addresses, home and work addresses, emergency contact information for a minimum of two (2) emergency contacts with phone numbers and pertinent information; releases for emergency medical treatment, up to date medical form, up to

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date medications, forms and permissions as applicable; photographic image release or refusal, and signatory acceptance of understanding of all ERfC policies (inclusive of late pickup, discipline, withdrawal/dismissal, emergency, supervision, snack and health). Any changes in personal, medical, or contact information must be provided to the registrar.

ERfC will use the phone numbers provided during the enrollment process to contact you while your child is at the program, should the need arise. The primary parent or guardian will be called first, if we are unable to reach you we may text message you from the MyProcure system. If we are unable to text you or we do not receive a response from a parent or guardian within a reasonable time, we may contact the alternate emergency contacts listed in the student's record.

Emergency contacts provided must be local (in Enfield or close by) and must be able to arrive at the center within twenty (20) minutes of being called.

Parents/guardians must provide accurate and up-to-date contact information so we are able to contact you in the event of a notable need or emergency. Any changes in contact information must be promptly provided to the ERfC registrar.

The primary account holder may update their own contact information directly through the MyProcure parent portal on the ERfC website, at www.ercinc.org.

ERfC requires that ALL listed contacts be available and can be reached during program hours through the numbers provided. If we are unable to reach you or the other contacts through the listed numbers when required, we may institute steps to dismiss your child permanently from the program.

PARENTS WHO ARE CALLED TO PICKUP THEIR CHILD MUST BE AVAILABLE OR HAVE ANOTHER CONTACT PERSON AVAILABLE TO ARRIVE AT THE CENTER WITHIN 20 MINUTES OF BEING CALLED.

Contacting the ERfC Before & After School Centers

Parents or guardians are able to phone or text message the center administrator directly through the site cell phone. The phone number for your child's center can be provided to you upon request.

Routine Communications to Parents & Guardians

Routine informational messages from ERfC (including account statements) are sent to you through email. The email address you provided during the registration process will be the primary address used for communication with you. You can update your email address or add additional email addresses by contacting the ERfC registrar.

Email messages from the @erc.us domain may come from the registrar, business manager, or center administrator. Email from the MyProcure system uses the email address MyChild@erc.us. ERfC also uses Constant Contact for promotional and informational messages (parents may opt out of Constant Contact emails through the opt out option contained in those messages). It is recommended that you add the MyChild@erc.us address to your email contact list and that you check your SPAM folder regularly for messages from ERfC.

Important program information is posted on ERfC's website, Facebook page (ERfC Community News), and Twitter (@ERfC_Enfield).

ERFC IS NOT RESPONSIBLE FOR INFORMATION MISSED BY PARENTS OR GUARDIANS. ALL PARENTS ARE ENCOURAGED TO CHECK OUR WEBSITE OR SOCIAL MEDIA OUTLETS FOR UP-TO-DATE ERFC PROGRAM INFORMATION.

TEXT MESSAGING

For your convenience, the ERfC administrative office uses text messaging through the Procure system. Parents/guardians are given the opportunity to provide their cell phone network provider to allow text messages during the online enrollment process and you are strongly encouraged to take advantage of this option. You may also contact the ERfC office to have your cell phone provider information added to your Procure account.

Text messages will arrive to you from the MyChild@erfc.us email address. **Parents/guardians may also send text messages to ERfC using the MyChild@erfc.us email address.**

SECTION IV. FOOD AND SNACKS

The Head Teacher will provide snack for each child each day. Snack will consist of two of the following: Whole grains (such as crackers), fruit/vegetable (such as fresh fruit/vegetable or juice), and dairy (milk/yogurt/cheese). No child is ever denied snack. Staff control an equitable distribution of snack and an adequate portion for each child.

If your child has any food restrictions or allergies, the allergy must be explained during the registration process. Children may bring additional packed snacks; no refrigeration is available. Notification in writing must be provided to the ERfC Administrative Office if you do not want your child to have the food provided at the Center.

SECTION V. TRANSPORTATION AND PICKUPS

Afternoon bus transportation is provided daily after school for Parkman students to attend the Enfield Street Center, Crandall students to attend the Henry Barnard Center, and Eli Whitney students to attend the Hazardville Memorial Center.

There is no transportation available to or from ERfC Before School Centers.

REGULAR PICK-UP PROCEDURES

Only persons authorized by you and listed as a pickup in Procure will be allowed to pick up your child. We will call you if a person not on your list arrives for pickup, and we will not release your child until we hear from you. Any person that is unknown to the staff will be required to show a photo ID. There are no exceptions to this policy. **For the safety of your children, Enfield Public School policy does not allow non-staff persons to be in the building unescorted.**

ERfC staff members are unable to unlock or lock any school building door; school doors are unlocked and locked in accordance with Enfield Public School policies.

EARLY PICK-UPS

State regulations require us to maintain a ratio of one staff member for every ten children. It is therefore not always possible to have a staff member leave the group to bring your child to the front door for unscheduled pick-ups.

For early pickups you must contact the center administrator or the ERfC office at least 30 minutes before you arrive. The office can be reached at 860-253-9935 or by email or TEXT message to MyChild@erfc.us.

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LATE PICK-UP POLICY

We understand that sometimes late pickups are due to unforeseen circumstances. Please contact the center administrator or the ERfC administrative office if you are running late.

ERfC Before and After School Centers close at 6:00pm. If a child has not been picked up by 6:05pm, the ERfC office will call the parents/guardians and emergency contacts using the phone numbers provided on the student enrollment. If the parents/guardians or emergency contacts cannot be reached or respond to this situation by 6:30 pm, ERfC will refer the matter to the Enfield police.

For every minute past 6:05 that the child is on site, the family may be charged \$1.00. A minimum of two staff, minimum age of 18, will stay on site until the last student is picked up.

SECTION VI. SCHEDULE AND ATTENDANCE

The ERfC School Year Calendar lists our operating schedule and is available on our website or by calling the ERfC office.

Weather Related Closings

ERfC follows the Enfield Public School District schedule for closings and delays due to weather. Information is posted on the Enfield Public Schools website: www.enfieldschools.org and on the ERfC website: www.ercinc.org. If there is a cancellation, all centers are closed for the duration of the cancellation. If there is a delay, ERfC morning programs will have a corresponding delay.

If Enfield Public Schools dismiss from the school day early due to a weather impact, ERfC programs begin when school dismisses. ERfC centers will remain open until 6:00pm or until the district advises that the building must close. In the event of closure prior to 6:00pm, parents/guardians will be notified as soon as the closure is known via email, text or phone.

Scheduled Early Release Days

ERfC Centers open early on early release days to accommodate the school schedule and close at the regular time. **There are no Afterschool Adventures held on early release days.**

SNOW DAY POLICY

1. If school is cancelled in the morning by the superintendent, all Centers will remain closed and there will be no ERfC programs.
2. In the event of early release due to weather, all Centers will remain open, unless weather conditions become dangerous.

Absences

You must notify ERfC if your child will not be attending the center that day. You may contact us by phone at 860-253-9935, or by email or TEXT message to MyChild@erc.us.

SECTION VII. - HEALTH AND SAFETY

Supervision of Children

The staff to child ratio is 1:10. No group exceeds twenty children, regardless of the number of staff. This ratio is observed at all times, including classroom, gym, bathroom, cafeteria and

outdoor time. Staff maintain supervision so that all children can be seen or heard at all times. No child is left alone for any period of time. Staff will conduct head counts at the beginning and end of every transition. For all games, materials and equipment, staff will demonstrate proper use and supervise to ensure children do the same. No child may go anywhere, including to the bathroom, without supervision from a staff member.

Hand Washing

Staff will wash their hands before and after eating or handling food, after handling bodily fluids, after handling soiled items such as garbage, after toileting or whenever hands are visibly soiled. Children will be taught proper handwashing: Wet hands, using small amount of soap; 20 seconds of vigorous rubbing over all surfaces of hands, wrists, fingernails; thorough rinsing; thorough drying with a towel; turning faucet off with towel; proper disposal of towel. Children will wash their hands after toileting; before eating; after blowing nose, coughing or sneezing, after outdoor play, or whenever hands are visibly soiled.

Health Record Information: Every child attending an ERfC center must have a current **CT State Early Childhood Health Assessment Record** completed and on file as part of their permanent enrollment documents, and BEFORE they begin attending. "Current" is defined as the child having had a health evaluation or certification by a physician within twelve months prior to the date the child begins at the ERfC center, and yearly updates from the initial exam date are required.

We follow the Connecticut Office of Early Childhood guidelines for regulations regarding the disclosure of special medical conditions, disabilities or special health care needs such as allergies, special dietary needs, dental problems, hearing or visual impairments, chronic illness, developmental variations or history of contagious disease.

Behavioral Concerns, Special Needs or Disabilities: An **Individual Plan of Care** will be developed with the child's parent(s) or guardian, the center administrator and the ERfC health care consultant and will be kept with the child's enrollment documents. The plan contains steps outlining the appropriate care of the child and shall be signed by the parent(s)/guardian and staff responsible for the care of the child. This plan may change as needs indicate.

Sickness: In the event of illness at the center, ERfC will notify parents and recommend an early pickup if appropriate. Children who arrive or develop any one of the following conditions: contagious disease, fever over one-hundred degrees, vomiting or diarrhea, must be picked up. The sick child will be supervised at all times in a designated area so that the child can be made comfortable.

"Bathroom Accidents"

A primary expectation of all students is the ability to use the restroom on their own and to be able to recognize their own bathroom needs without prompting. We understand however, that accidents sometimes happen.

Parents who know that their child may experience accidents are requested to disclose any known medical diagnosis on the child's health form. An individual plan of care can then be developed to ensure a positive experience at the school-age center. Parents are also expected to:

1. Provide a change of both clothing AND shoes in the child's backpack.
2. Provide personal wipes for cleaning and plastic bags to hold soiled clothing.

Children who experience more than one accident during the day must be picked up. Because accidents may be an indication of an underlying medical condition, children who unexpectedly experience more than one accident during the week will be required to have a

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physician's diagnosis and an individual care plan developed with the parent, center administrator and ERfC health care consultant in order to remain enrolled in the Center.

All parents **MUST** be available or have an additional contact person available to pickup **within 20 minutes** any child who experiences an accident and who does not have extra clothing or shoes. **Center staff are NOT able to physically assist children with cleaning themselves or changing their clothing.**

MEDICAL EMERGENCY PLAN

A qualified staff member with CPR/First Aid certification will be on site for the entirety of program hours. That individual will provide first aid, as necessary and appropriate to training, for medical needs. Additional staff will notify the parents/guardians of the ill or injured child. If the situation warrants more advanced care, staff will call 911 for ambulance transport to the nearest hospital: Johnson Memorial Hospital or Connecticut Children's Medical Center. If ambulance transport is necessary, a staff member will accompany the child and bring the child's emergency permission and medical form.

MEDICATIONS

We will store and administer prescribed medications, inhalers and EpiPens. No child will be allowed to attend without their required medications already present at the Center.

A medication authorization form must be completed and signed by the parent/guardian and an authorized prescriber. Medication Authorizations must include the child's name, address, and birthdate; the date the order was written; medication name, dosing and method of administration; times of administration; relevant side effects and prescribers plan for management in the event of side effect; notation on whether medication is controlled; listing of allergies, if any exist, and reactions due to interactions with foods or drugs; specific prescriber instructions as to how the medicine is to be given; name, address, phone number and signature of authorized prescriber of the medication; name, address, phone number and signature of parent/guardian with explanation of relationship to the child, expressly giving permission for medication administration by ERfC staff. This form will be kept at the Center with the child's medication. Children who take medication must have this form in place in order to attend the center. All medications will be stored as the prescriber directs.

Per the Office of Early Childhood regulations, every child who requires the use of an inhaler for asthma must have their own inhaler, as prescribed by their physician, stored at their Center.

Every child who may require the use of an EpiPen must have TWO EpiPens stored at their center at all times.

All unused or expired medication will be returned to the parent/guardian or disposed of within one week in the presence of at least one witness, consistent with local health disposal regulations. The center shall keep a written record of the destruction, signed by staff and witness.

PRESCRIPTION MEDICATIONS MUST be in their ORIGINAL container, clearly labeled and not expired, placed in a sealed, Ziplock-type bag and must include the following:

- The child's name, address and birth date
- The drug name, dosage, method of administration and side effects.
- The prescriber's name and address

Any non-prescription topical medication such as lotions or soap and non-aerosol sun block must be in the ORIGINAL container, placed in a sealed, Ziplock-type bag and clearly labeled with the child's name.

All prescription medications will be kept locked. Emergent, first line of defense medication will be stored in an unlocked but safe manner that is inaccessible to children but still allow for quick access in an emergency.

ANY medication that is ingested by mouth, including over-the-counter medicines (such as ibuprofen or cough syrup), requires a medication authorization form signed by a parent/guardian and an authorized prescriber, to be administered at the Center. An individual plan of care or action plan will also be required.

OTC medications must be NEW & UNOPENED & IN THE ORIGINAL PACKAGE.

Administration of Medications

All staff medical training adheres to CT Office of Early Childhood regulations and all training certificates are on file at each center. Only certified staff members will be allowed to administer first aid or medications.

The certified medication administrators will document all medication administrations including the date and time of medication administration, signature of administering staff and necessary comments or reporting of errors.

Parents will be notified at pickup of any non-emergency medication administration. In case of emergency - such as EpiPen administration - the parents will be notified immediately, consistent with the center's emergency procedures.

Emergency Pan for Fire and Evacuation

Fire:

In the event of fire, evacuation will be through the closest fire exit. Staff will supervise children as assigned throughout the evacuation. Once evacuated, children will line up and staff will take attendance. The Center Administrator will take the enrollment roster, first aid kit, cell phone, and emergency information files. If the building cannot be reentered, staff will take children to the area designated by the fire department. Parents will be notified.

The specific evacuation areas can be found in the Emergency Procedure Binder, found in the Center file cabinet with licensing materials. These procedures align with the school day procedures, so as to be familiar to and comfortable for the children.

Evacuation:

In the event of evacuation, all children and staff will walk to the nearest evacuation area as outlined in the Emergency Procedure Binder at every Center. ERfC has made arrangements with local fire departments for civil and emergency preparedness contingencies so that the Center is listed for emergencies. Parents will be notified via email, text or phone to pick up their children.

In the event of an evacuation, all staffing ratios will be maintained, with a minimum of 2 staff, minimum age of 18, until all children are picked up.

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SECTION VIII. ABUSE AND NEGLECT RECOGNITION AND PREVENTION

ERfC recognizes its responsibility to prevent child abuse and neglect of children enrolled in its centers.

Child abuse may be noted by observation of injury, description of injury inconsistent with the appearance of the injury, signs of malnutrition, sexual exploitation, deprivation of necessities, description of or testimonial of emotional maltreatment, sexual maltreatment, and/or cruelty.

These include the following:

- Any non-accidental physical or mental injury
- Any form of sexual abuse, exploitation or exposure
- Neglect, which may be defined as withholding of or failure to provide food, water, shelter; education; emotional, moral or physical health; appropriate supervision
- Emotional abuse such as belittling, berating, humiliating or denigrating language, thus impairing psychological health
- At risk behavior: placing the child in danger of abuse or neglect, such as allowing supervision by an individual impaired by drugs or alcohol

Staff understand their responsibilities as mandated reporters to **report any suspicion** that a child is abused, neglected or at risk. These responsibilities include orally reporting to a DCF or law enforcement officer, using the 24 hour DCF hotline within 12 hours of information received at 1-800-842-2288, followed by a written report to DCF (DCF form – 136) within 48 hours of the oral report. Both reports must have:

- The reporter's name with an option for confidentiality
- Name, date of birth of child; address and phone number of the child
- Name, address and phone number of parents/guardians
- Relevant information regarding physical or behavioral indicators; nature and extent of injury, maltreatment or neglect
- Exact description of reporter's observations and date and time of the incident
- Any knowledge of previous injuries
- Circumstances under which reporter became aware of abuse
- Name of individual suspected of causing abuse
- Other information the reporter deems helpful
- Actions taken to help, assist or treat the child
- Medical attention provided or referred, if needed

Staff are protected by law from discrimination and/or retaliation for reporting suspected abuse or neglect in good faith (CT General Statutes, Section 17a-101e).

All phone calls to DCF must be documented and kept on file at the Center. A copy of all statements from staff and DCF Form 136 shall also be kept on file.

ERfC has a zero tolerance for abuse and neglect. ERfC will implement immediate action in the event of an allegation regarding a staff member abusing or neglecting a child. The agency's administration will protect the child, immediately notify the parent/guardian regarding the allegation, and follow the above steps to ensure the report of this information to DCF and/or law enforcement.

ERfC will support DCF's investigation into any allegation. A staff member accused of abuse or neglect will be removed from his/her position until the investigation is satisfactorily complete. Substantiated claims will result in dismissal from position and possible legal ramifications.

All staff are required to be trained in these abuse and neglect policies and their role as mandated reporters. All staff are required to take the State of Connecticut online Mandatory Reporter Training and provide certification of such to ERfC.

The abuse and neglect policy must be posted for parent observation and information.

SECTION IX. STUDENT DISCIPLINE AND DISMISSAL

ERfC's goal is to help school age students develop self-control and to learn appropriate social behavior. We use positive guidance: staff encourage students to talk and find solutions that come from the children wherever possible. ERfC sets clear limits and expectations, while continuously supervising during the resolution of behavioral actions.

ERfC uses a Take 5 system, in which a child receives two separate warnings/reminders for correctable behaviors that are disrupting the group. These warnings are documented in a Staff Log. If a child needs a third, reminder, the child "Takes 5" with the Head Teacher in order to discuss the behavior and process the consequences. All documentation is reported to the appropriate parent/guardian.

If the child continues to misbehave, we will contact you to pick up your child. If the severity of the problem is great enough that it could endanger the safety of the child or other children at the center, dismissal will be effective immediately.

PARENTS WHO ARE CALLED TO PICKUP THEIR CHILD DUE TO A BEHAVIORAL ISSUE MUST BE ABLE OR HAVE ANOTHER CONTACT PERSON AVAILABLE TO ARRIVE AT THE CENTER WITHIN 20 MINUTES OF BEING CALLED.

If a child cannot adjust to the Center setting and continues to behave inappropriately, the child may be dismissed from the program.

Abuse, neglect, corporal punishment, humiliation, denigration, fright and intimidation are all expressly prohibited as disciplinary measures or for any other reason. No student can be denied water, snack or bathroom privileges as disciplinary measure or for any other reason. Staff, as mandated reporters of abuse and neglect, understand that these items are disallowed and illegal. Staff never physically restrain, unless that restraint is necessary for the safety of the child or others.

SECTION X. PERSONAL PROPERTY

Personal property, including clothing, back packs, tote bags, and any other personal property should be clearly labeled. ERfC is not responsible for lost or damaged personal property. Children should not bring money, toys, gaming devices, MP3 players or any other electronic equipment to the centers. Children are not allowed to use cell phones while at any ERfC center. If you need to contact your child, please call the ERfC Administrative Office and we will arrange contact. Please do not call or text your child directly.

ERfC is not responsible for the loss or damage of any electronic devices or other personal belongings.

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SECTION XI. VISITORS AND OBSERVATIONS

Parents are able to see their child at program. Please arrange your visits with the director of operations and center administrator.

Community members are welcome to observe the Center by appointment. Please call ERfC and the center administrator will arrange to meet you at a specific time.

In compliance with CT Office of Early Childhood and Town of Enfield policies, all visitors must sign-in upon arrival and adults will be required to surrender their driver's license or other picture ID. Licenses and IDs will be returned when visitors leave the building. As per Enfield Public Schools policy, adults without a current photo ID will not be admitted into the building.

XII. PLAN FOR CONSULTATION

All Before & After School Centers will provide an education, health, dental, social service and dietary (if applicable) consultant for our students and families, if needed.

All consultants will be available to provide services as required by the Office of Early Childhood state regulations.

The complete Plan for Consultation is available for review at each Center.

XIII. EDUCATIONAL PLAN FOR DEVELOPMENT



Educational Resources for Children, Inc.

174 South Road Suite 200, Enfield, CT 06082

www.ercinc.org • Phone: 860-253-9935 • Fax: 1-860-215-8113